### **Window Shopper**

Is interested in purchasing something - but it might not be from you!



### **Help Me**

- Aware of their issue, but not how to overcome it.
- Searching for a solution.



### **Inform Me**

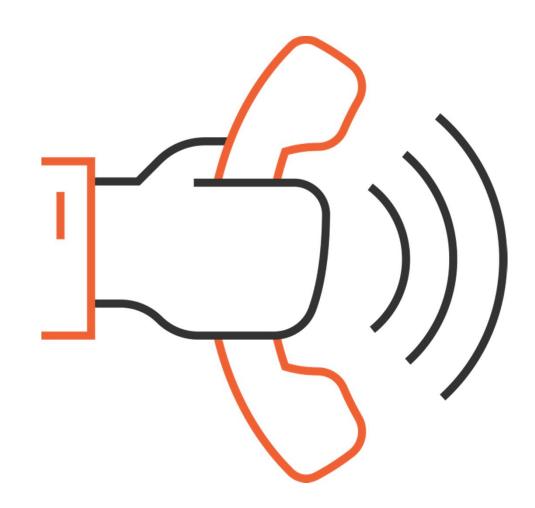
 Aware there is a solution but not where to get it.



### **Persuade Me**

 Knows about a product or service (and your competitors!)

Is deciding who to buy from



#### **Show Me**

- Knows about your specific product or service
- Needs that final push

